

Michael Stonacek

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Education

Bachelor of Journalism in Photojournalism

Minor in Information Technology

University of Missouri, May 2009

Experience

Technical Support Specialist, KCS96, Buffalo Grove, IL

January 2013-Present

- Designed and set up new systems such as AV installations and scripts to aid in deployment/imaging.
- Managed and repaired over 1,000 Apple and Chromebook notebooks.
- Managed over 700 iPads through JAMF's Casper suite and Apple Configurator.
- Triageed all existing technology including interactive projectors, the local area network, and printers.

Genius, Apple Inc., Northbrook, IL

August 2009-December 2012

- Began my career at Apple retail as a part-time specialist and was promoted in November 2009 after demonstrating my passion for customer focus and technical learning.
- Designed and led mobile-device training for team members in the spring of 2011.
- Set up and maintained in-store servers, custom DYMO labeling system, and automated imaging of triage hard drives for Genius team.

Retoucher/Assistant, Nicole Thomas Photography, LTD., Glencoe, IL

July 2009-Present

- Performed basic to mid-level retouching on photos of families and children for photographer, set up lights and backgrounds, and developed digital workflows for the studio on a contract basis.

Staff Photographer, The Columbia Missourian, Columbia, MO

January 2008-May 2008

- Completed daily shooting assignments around the county, worked on a 5-month-long photo/video multimedia story, and sought out single photos and multimedia stories to fill gaps in the paper.

Campus Representative, Apple Inc., MU

July 2006-November 2008

- Planned and executed large marketing events such as concerts, a flash mob, and freshman orientation.
- Coordinated annual student film festival for three years with close to 500 participants, an 8-month production schedule that required weekly meetings, and acquired approximately \$5,000 of sponsored prizes.

Training & Certification

10.8 Apple Certified Mac Technician

10.7 Apple Certified Technical Coordinator

Certified to teach iLife and iWork

Skills

Skilled in Office, Google Apps Panel, JAMF Casper Suite and Adobe Creative Suite. Experienced with FileMaker Pro, DeployStudio, AppleScript, and Final Cut Pro.